



ILLINOIS

Rod R. Blagojevich, Governor

DEPARTMENT OF CENTRAL MANAGEMENT SERVICES

Maureen T. O'Donnell, Acting Director

MEMORANDUM

TO: Consolidated Agency CIO's

FROM: Doug Kasamis, Deputy Director, CMS BCCS

DATE: March 7, 2008

SUBJECT: Daylight Saving Time

As most of you are aware, Daylight Saving Time (DST) was moved up three weeks earlier in 2007 and will again start three weeks early in 2008 - Sunday, March 9th.

The necessary patches were applied last year to the servers, desktops and mobile messaging devices. While there is very little expectation of issues related to this years time change, it is possible that isolated incidents of calendars and application time stamps appear one hour late.

If you experience any problems prior to Monday, March 10, 2008, we ask that you call the Command Center at 217-785-8880 for assistance.

Effective March 10, 2008, all incidents resulting from DST should be reported to the Customer Service Center (CSC) IT Service Desk at 217-524-4784 or 800-366-8768 for remediation.

Please contact your Agency Relations representative if you have any questions or issues.

Thank you.